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Disclaimer: Our community is blessed with so many resources. There is a challenge that exist in getting a portal that will list them all. This directory is an effort to assist in starting an exhaustive community service directory with input from other agencies and other directories from around the region. This is an initiative of Choice Neighborhoods People Planning Task Forces with cooperation from the City of New Bern Housing Authority. For more information or updates, dial 633-0800 extension 26.

www.nc211.org is an easy and accessible number to remember, a three-digit telephone that connects persons to important community services to meet every day needs and the immediate needs of people in crisis. A call to NC 211 is free, confidential, and available all day, every day and in all languages.

Dial 211 for human services providers
ABUSE/DOMESTIC VIOLENCE

Coastal Women’s Shelter
Phone: 252-638-4509 Address: 1333 S. Glenburnie Road, New Bern, NC 28561
Crisis Line: 252-638-5995
Website: www.coastalwomensshelter.org
Description: Comprehensive domestic and family violence services. Our mission is to help families break the cycle of domestic violence and acquire the skills necessary to promote healthy family relationships. Anyone who is experiencing domestic violence in any of its many forms is eligible for our services. Only those facing imminent physical danger are eligible to be sheltered in our safe house. Our services include 24 hour crisis line, 14 bed safe house, crisis counseling and support groups, assistance finding employment and housing, court advocacy and assistance, and information and referral.

National Child Abuse Hotline
Phone: 1-800-422-4453
Website: www.childhelp.org

National Runaway Safeline
Phone: 1-800-786-2929
Website: www.1800runaway.org

Promise Place
Phone: 252-636-3381 Address: 1401 Park Avenue, New Bern, NC 28560
Website: www.sexualassaultresources.com
Description: Support, guidance and services for victims of sexual assault and their families.

Carteret County Domestic Violence Program, Inc. PO Box 2279
Morehead City, NC 28557 Phone: 252-726-2336 or 252-240-9026
Crisis Lines: 252-728-3788 and 252-393-6361
Website: www.carteretdomesticviolence.com
The Carteret County Domestic Violence Program provides temporary, emergency shelter and supportive services for victims of domestic violence and their children. Services include but not limited to: 24 hour crisis line Safe, temporary shelter, Individual and group counseling, Case management, Court advocacy, mental health advocacy, Child advocacy, Spanish translation Transportation assistance, Emergency financial assistance, Community Education
Eligibility Criteria:
Eligible clients must be victims of domestic violence in need of shelter or supportive services to prevent further incidents of abuse. All clients must be assessed prior to admission into the shelter.
CANCER

American Cancer Society
Phone: 1-800-227-2345
Website: www.cancer.org

CCHC New Bern Cancer Care
Phone: 252-636-5135  Address: 1010 Medical Park Avenue, New Bern, NC 28562
Website: www.newberncancercare.com
Description: Cancer care, treatment and support. Oncologists on site.

Carolina East Internal Medicine
Phone: 252-633-8730  Address: 2000 Neuse Blvd New Bern NC
Website: www.carolinaeasthealth.com
Description: Diagnosis and treatment of cancer with radiation therapy.

Carolina East Internal Medicine – Pollocksville, NC
Phone: 252-633-1010  Address: 137 Medical Ln, Pollocksville, NC 28573
Website: www.carolinaeasthealth.com
Description: Diagnosis and treatment of cancer through medication management and outpatient chemotherapy. Oncologists on site.

CHILD HEALTH

Child Care Network
Phone: 1-866-521-KIDS  Locations: New Bern and Havelock
Website: www.childcarenetwork.com
Description: Environment where children will learn, play and grow through the development of fine and gross motor skills and social skills along with a focus on academic readiness.

Coastal Children’s Clinic
Phone: 252-633-2900  Address: 703 Newman Road, New Bern, NC 28562
Website: www.coastalchildrens.com
Description: Pediatric Care

Craven County Health Department
Phone: 252-636-4920  Address: 2818 Neuse Boulevard, New Bern, NC 28562
Website: www.cravencounty.com
Description: Primary care, wellness, check-ups
**Carolina East Pediatrics**  
Phone: 252-636-1919  
Address: Berne Square, New Bern, NC 28562  
Website: [www.ecim.com](http://www.ecim.com)  
Description: Care of infants, children and adolescents.

**CRAVEN COUNTY HEALTH DEPARTMENT**  
Main Phone: 252-636-4920  
Address: 2818 Neuse Blvd New Bern NC 28562  
Website: [www.cracounty.com](http://www.cracounty.com)  
Services include: Clinical, environmental, animal, dental, CHILDREN AND ADULT health services, home health/hospice.

**Prevention Partners**  
Phone: 919-969-7022  
Address: 88 Vilcom Center Drive, Chapel Hill, NC 27514  
Website: [www.ncpreventionpartners.org](http://www.ncpreventionpartners.org)  
Description: NCPP’s ultimate goal is for all North Carolinian’s to have the opportunity to enjoy good health through prevention services.

**Steven M. Engel, MD**  
Phone: 252-637-3799  
Address: 1700 Neuse Boulevard, New Bern, NC 28560  
Website: [www.drsteve4kids.com](http://www.drsteve4kids.com)  
Description: Pediatrician
COMMUNITY ORGANIZATIONS

Coastal Community Action
Phone: 252-223-1630  Address: 303 McQueen Avenue, Newport, NC 28570
Website: www.coastalcommunityaction.com
Description: Family sufficiency, case management, head start, senior services, energy, assistance when funding available.

Craven CARES, Inc.
Phone: 252) 633-1557
Description: Nonprofit community-based organization for community education, prevention information and provides support for persons affected by HIV/AIDS

Craven Smart Start
Phone: 252-636-3198  Address: 2111 F Neuse Boulevard, New Bern, NC 28562
Website: www.cravensmartstart.org
Description: Mission is to ensure that every child, birth through five, receives the education, health and family support necessary to arrive at school ready to succeed

Salvation Army – New Bern
Phone: 252-637-2277  Address: 1402 Rhem Avenue, New Bern, NC 28560
Website: http://www.salvationarmycarolinas.org/commands/newbern
Description: Disaster relief, housing assistance, adult rehabilitation, elderly services, community care ministries

COUNSELING/REFERRAL

Catholic Charities
Phone: 252-638-2188  Address: 502 Middle Street, New Bern, NC 28563
Website: http://www.catholiccharitiesraleigh.org/new-bern-regional-office
Description: Adoption services, counseling, family support, pregnancy and parenting classes, family budgeting, literacy and employment assistance.

Trillium Health Resources
Phone: 24 hour crisis line  Address: 1708 E. Arlington Blvd., Greenville, NC
Website: www.TrilliumHealthResources.org
**Description:** Trillium Health Resources is a local governmental agency (LME/MCO) that manages mental health, substance use and intellectual/developmental disability services in a 24-county area in eastern North Carolina. Our responsibility is to connect individuals and families to the help they need when they need it. We are responsible for managing state and federally funded services for people who receive Medicaid, are uninsured or cannot afford services.

**Port Human Services**
Phone: 252-672-8742       Address: 1309 Tatum Dr New Bern NC 28560
Website: [www.porthumanservices.org](http://www.porthumanservices.org)
Description: Adult and child services in prevention, treatment and rehabilitation.

**CRAVEN COUNTY HEALTH DEPARTMENT**
Main Phone: 252-636-4920 Address: 2818 Neuse Blvd New Bern NC 28562
Website: [www.cravencounty.com](http://www.cravencounty.com)
Services include: Clinical, environmental, animal, dental, CHILDREN AND ADULT health services, home health/hospice.

**COMMUNITY DENTAL HEALTH**
Coastal Pediatric Dentistry
Phone: 252-633-0424       Address: 700 McCarthy Blvd New Bern NC 28562
Description: Pediatric dentist

Complete Dental Care
Phone: 252-672-4404       Address: 1505 S Glenburnie Rd New Bern NC 28562
Description: General dentist

Comprehensive Family Dentistry
Phone: 252-637-1919       Address: 1312 Commerce Drive New Bern NC 28562
Description: General dentist

Craven County Health Department
Phone: 252-636-4920       Address: 2818 Neuse Boulevard New Bern NC 28562

Kinston Community Health Center
Phone: (252)522-9800       Address: 324 North Queen Street, Kinston
Website: [www.kinstonhealth.org](http://www.kinstonhealth.org)
Description: Family medicine, OB-GYN, dental and community outreach

**MERCI CLINIC**
Phone: 252-633-1599       Address: 1315 Tatum Drive New Bern NC 28560
Website: [www.merciclinic.org](http://www.merciclinic.org)
Description: Primary health care, pharmacy, dental.
DIABETES

American Diabetes Association
Phone: 1-800-DIABETES
Website: www.diabetes.org

Carolina East Diabetes Education Program
Phone: 252-633-8247
Website: www.carolinaeastfoundation.com/diabetes/diabetes.html

Coastal Carolina Foot & Ankle Care
Phone: 252-633-3400 Address: 612A McCarthy Blvd New Bern NC 28562
Website: www.drtomhagan.com
Description: Diabetic foot care

Coastal Eye Clinic
Phone: 252-633-4183 Address: 802 McCarthy Blvd New Bern NC 28562
Website: www.coastaleyeclinic.net
Description: Diabetic eye care

Craven County Health Department – Nutrition
Phone: 252-636-4920 Address: 2818 Neuse Blvd New Bern NC 28562
Website: www.cravencounty.com
Description: Diabetes education
(Smile Mobile)

Doctor’s Vision Center
Phone: 252-633-2901 Address: 3001 ML King Jr. Blvd New Bern NC 28562
Website: www.doctorsvisioncenter.com
Description: Diabetic eye care

New Bern Family Eye Care
Phone: 252-633-0016 Address: 2805 Village Way New Bern NC 28562
Website: www.newberneyecare.co
Description: Diabetic eye care

EMERGENCY-FIRST RESPONDERS

American Red Cross – Coastal Carolina Chapter
Phone: 252-637-3405 Address: 223 Middle Street Suite 109, New Bern, NC 28560
Website: http://www.redcross.org/nc/new-bern

Craven County Emergency Services
Phone: 252-636-6608 Address: 406 Craven Street New Bern NC 28560
Description: Provide guidance for the protection of the people and resources in the county in order to minimize damage, injury, and loss of life resulting from any type of emergency or disaster.
Craven County Sheriff Department
Phone: 252-636-6620  Address: 1100 Clarks Road New Bern NC 28562
Call 9-1-1 in an emergency!

New Bern Fire Department – Main station
Phone: 252-639-2931  Address: 1401 Neuse Blvd New Bern NC 28560
Call 9-1-1 in an emergency!

New Bern Police Department
Phone: 252-672-4100  Address: 601 George Street New Bern NC 28560
Call 9-1-1 in an emergency! Phone: 252-637-3030  Address: 912 Country Club Drive

EMPLOYMENT

ADDECCO
Phone: 252-634-2800  Address: 1316 Commerce Dr Suite A New Bern NC 28562
Website: www.adecousa.com

City of Havelock
Phone: 252-444-6400  Address: 1 Governmental Ave Havelock NC 28532
Website: www.cityofhavelock.com

City of New Bern – Human Resources
Phone: 252-639-7570  Address: 248 Craven Street New Bern NC 28563
Website: www.newbern-nc.org

Craven County Government – Human Resources
Phone: 252-636-6602  Address: 406 Craven Street New Bern NC 28560
Website: www.cravencounty.com

Eastern Carolina Workforce Development Board, Inc.
Phone: 252-636-6901  Address: 1341 S Glenburnie Road New Bern NC 28562
Website: www.ecwdb.org

Employment Security Commission of NC/JOB LINK
Phone: 252-514-4828  Address: 2836 Neuse Blvd New Bern NC 28562
Website: www.ncesc1.com

Executive Personnel Group
Phone: 252-633-4562  Address: 1811 S Glenburnie Road New Bern NC 28562
Website: www.executivepersonnelgroup.com

Holden Temporaries, Inc.
Phone: 252-636-3111  Address: 1916 S Glenburnie Road New Bern NC 28562
Website: www.holdentemporariesinc.com

Job Corps – US Department of Labor
Website: www.jobcorps.gov
NC Works Career Center
Phone: 252-514-4828 Address: 2836 Neuse Boulevard, New Bern
Website: www.nccommerce.com
Reeshema.walker@nccommerce.com
Disabled Veterans Outreach Program Specialist
Our mission statement is to promote and sustain the economic well-being of North Carolinians in the world marketplace by providing high quality and accessible workforce-related services. We have Career Resource Center comprised of 11 computers with free online access, resume writing software, telephone service for interviews, fax service, copy service and assistive services. Also, we provide employment workshops, work search assistance and re-training & educational programs, etc.

TESI/BLUE HARBOR
Phone: 252-638-3036 Address: 5413 Morton Road New Bern NC 28562
Website: www.bluearbor.com

FAITH BASED

Methodist Home for Children
Phone: 1-888-305-4321 Address: 1041 Washington Street Raleigh NC 27605
Website: www.mhfc.org
Description: Through residential and community based services, MHFC works to create safe, loving homes for children and to stop the causes of abuse and neglect. MHFC works across the state of North Carolina.

FOOD BANKS

Abundant Life Miracle Center Address: 1303 Beaufort Street, New Bern NC 28560
Phone: (252)633-3376
Pantry Open: 2nd Tuesday of the month at 4:00 p.m.

Extended Hands
Phone: 252-514-2702 Address: 721 Professional Drive New Bern NC 28560
Website: www.extensionstimetogrow.com
Pantry open – 2nd and 4th Wednesday of each month, 1:00 – 3:00

Food Bank of Central and Eastern North Carolina
Phone: 252-514-2006 Address: 205 S Glenburnie Road New Bern NC 28562
Website: www.foodbankcen.org
Pantry open – Tuesday thru Thursday, 10:00 – 2:00

James City “Feeding with Love” Food Pantry, ministry of UPHC
Phone: 252-638-8010 Hattie Norvell 252-670-7970 Claudia Grant
Serving families in Craven, Pamlico, Carteret and Jones counties.
Registration: 2nd Thursday of each month 12:00-1:30pm
Food distribution: 3rd Thursday of each month 12:00 – 1:30pm
Nehemiah Feed One Save One
United Missionary Baptist Church
907 Main Street, New Bern NC
Phone: (252)633-6808
United provides a meal every third Saturday of the month from 4pm to 6pm. United provides a meal every third Saturday of the month from 4pm to 6pm.

Peletah Ministries/Genesis 457CDC
Phone: (252) 633-1624 Website: www.peletah ministries.com
A community based nonprofit organization with the mission of improving the lives of individuals and facilities in Craven, Jones and Pamlico counties. Joseph’s Farmers Market serving fresh food and vegetables, open during the summer, checkout the website for additional information

Religious Community Services
Phone: 252-633-2767 Address: 919 George Street New Bern NC 28560
Website: www.rcsnewbern.com
Pantry open – Monday thru Friday, 12:30 – 2:30
Soup kitchen – Monday thru Saturday, 10:30 – 11:45 Sunday, 3:30 – 4:45

Salvation Army
Phone: 252-637-2277 Address: 1402 Rhem Avenue New Bern NC 28560
Website: www.salvationarmycarolinas.org
Pantry open – Monday, Thursday, Friday, 9:00 – 11:00

Word of God Christian Center
Phone: (252) 672-0072 Address: Neuse Boulevard, New Bern NC 28560
Website: http://www.wogccnb.com
Pantry Open: Every Third Saturday 9am – 12noon

HEALTH CLINICS

Craven County Health Department
Phone: 252-636-4920 Address: 2818 Neuse Blvd New Bern NC 28562
Website: www.cravencounty.com
Description: Immunizations, physical exams for children, family planning, STD clinic, child health, maternity clinic, adult primary care.

MERCI Clinic
Phone: 252-633-1599 Address: 1315 Tatum Drive New Bern NC 28560
Website: www.merciclinic.org
Description: Primary health care, pharmacy, dental.

Kinston Community Clinic
Phone: (252)522-9800 Address: 324 N. Queen Street, Kinston, NC
Website: www.kinstonhealth.org
Description: Community Clinic serving ENC with health services include women’s health and dental care
CARE 2 U MEDICAL
Address: 1230 US Hwy 70 E, New Bern
Phone: (252)514-6594
Website: www.care2umedical.com
Description: Our family medical practice provides diagnosis and treatment of acute and chronic conditions. Our Mobile Medical unit provides diagnosis and treatment of acute and chronic conditions in the comfort of your home, office or living facility. We strive to develop a one-on-one relationship with each patient and also serve as a source for health education.

HEALTH INSURANCE
Affordable HealthCare Act
Blue Cross/Blue Shield

Humana
Phone: 1-800-4HUMANA
Website: www.humana.com

Medicaid
Phone: 919-855-4800
Website: www.ncdhhs.gov/dma/medicaid/
Description: Health insurance program for low-income individuals and families.

NC Health Choice
Phone: 919-855-4800
Website: www.ncdhhs.gov/dma/healthchoice/
Description: Comprehensive health coverage program for low-income children.

United Health One
Phone: 1-800-273-8115
Website: www.uhone.com

HEARING CARE

Hearing Loss Association of America – New Bern Chapter
Phone: 252-638-4456
Address: 1325 McCarthy Blvd New Bern NC 28562
Website: www.hearingloss.org/content/new-bern-chapter
Description: Meets every 4th Tuesday at 11:00am, except November and December

Carolina East Ear, Nose and Throat
Phone: 252-638-2515
Address: 3110 Wellons Blvd New Bern NC 28562
Website: www.coastalent.com
Description: Testing and treatment of hearing and balance problems and hearing aid services.

HEART DISEASE/STROKE

American Heart Association
Phone: 1-800-AHA-USA-1
Website: www.heart.org
Description: Provides information and education related to heart disease.
HIV/AIDS/ AIDS Info
Phone: 1-800-HIV-0440
Website: www.aidsinfo.nih.gov
Description: Offers information on HIV treatment and research, customized clinical trial searches and referrals to government approved resources. Health information specialists can confidentially answer questions in both English and Spanish.

HOSPITALS

Carolina East Medical Center
Phone: 252-633-8111 Address: 2000 Neuse Blvd New Bern NC 28560
Website: www.carolinaeasthealth.com
Description: Full service facility offering complete inpatient and outpatient services. This medical center has dedicated units for heart care, critical care, intensive care, women’s care, pediatric care, orthopedic care, surgical care and cancer care.

HOUSING

City of New Bern Community Development Address: First Street
Phone: 252-639-7586 Landa Gaskins
Website: www.newbern-nc.org
Description: Urgent repair funds

Craven-Pamlico Re-Entry Council Phone: 252-288-7683 Greg Singleton, Board Chair
Website: www.cpreentrync.org 252-514-4828 extension 233
Description: Issues and challenges deal with returning citizens from incarceration to include assessments, housing, support, etc.

Habitat for Humanity
Phone: 252-633-9599 Address: 930 Pollock Street New Bern NC 28562
Website: www.newbernhabitat.org
Description: Habitat for Humanity brings people and resources together to build affordable homes for people who need them.

Neuse River Community Development Corporation, Inc.
Phone: 252-617-6828 Address: 201 Ellington Street, PO Box 779, New Bern NC 28563
Website: www.nrcdc.com
Description: Providing community development solutions through housing, education, advocacy and economic development.

New Bern Housing Authority
Phone: 252-633-0800 Address: 837 S Front Street New Bern NC 28562
Website: www.newbernha.com
Properties: Trent Court and New Bern Towers
Description: Affordable housing options for low-income families in Craven County.

Salvation Army – New Bern
Phone: 252-637-2277 Address: 1402 Rhem Avenue, New Bern, NC 28560
Website:  http://www.salvationarmycarolinas.org.commands/newbern
Description: Disaster relief, housing assistance, adult rehabilitation, elderly services, community care ministries

**Twin Rivers Opportunities**
Phone: 252-637-3599
Address: 318 Craven Street New Bern NC 28560
Website:  www.twinrivershousing.com
Description: Provides housing assistance and home ownership opportunities to very low and lower income families in Craven, Jones, and Pamlico counties.

**Statewide Housing Search:**  www.nchousingsearch.org

**NC Foreclosure Prevention Fund**
NC Housing Finance Agency
Phone:  1-888-623-8631
Website:  www.ncforeclosurehelp.org
Description: The Mortgage payment Program offers zero-interest loans of up to $36,000 to pay your mortgage related expenses up to 36 months.

**Neuse Trent Housing Alliance**
Phone: 252-637-2460
Address: United Way 601 Broad St New Bern, NC 28560
Description: Neuse-Trent Housing Alliance, a consortium of about 40 agencies ranging from RCS, Veterans Employment Base Camp & Organic Garden, CarolinaEast Medical Center, NC Works Career Center - Craven County, to the New Bern Housing Authority which provides services to those in need.

**LEGAL/ADVOCACY/HUMAN RIGHTS**

**El Pueblo**
Phone: 919-835-125
Address: 700 Blue Ridge Road Raleigh NC 27606
Website: www.elpueblo.org
Address: 2321 Crabtree Blvd #105, Raleigh, NC 27604

**Legal Aid of North Carolina**
Phone: 252-758-0113
Address: 427 South Evans Street, Suite 200, Greenville NC 27834
1 (800)219-5262
Website:  www.legalaidnc.org
Fax # 252-758-1843
Description: Legal Aid of North Carolina is a statewide, nonprofit law firm that provides free legal services in civil matters to low-income people in order to ensure equal access to justice and to remove barrier to economic opportunity

**Meditation Center of Eastern North Carolina**
Phone: (252) 633-2538
Address: 233 Middle St # 208, New Bern, NC 28560
Description: To help individuals in the community develop the capacity to respectfully resolve conflict. To be the recognized community resource for developing skills and establishing systems to improve the well-being of the community by making peaceful resolutions a way of life.

**MATERNAL/CHILD HEALTH**

**Craven County Health Department**
Phone: 252-636-4920
Address: 2818 Neuse Blvd New Bern NC 28562
Craven County WIC Program
Phone: 252-636-4920  Address: 2818 Neuse Blvd New Bern NC 28562
Phone: 252-447-0123  Address: Bldg. 294 Wing 7, C St Cherry Point NC 28532
Website: www.cravencounty.com
Description: Supplemental food program for Women, Infants and Children based on income eligibility.

Community Coalition for Craven County Children (C5)
Phone: 252-635-1004  Address: 2801 Neuse Blvd New Bern NC 28562
Website: www.coalition4children.com
Description: Provides families with educational information on child development, safety, and parenting and promote the improvement of outcomes for families and children the community.

Eastern Carolina Women’s Center
Phone: 252-633-3942  Address: 801 McCarthy Blvd New Bern NC 28562
Website: www.easterncarolinawomens.com
Description: Primary care for women and specialty services including: wellness, family planning, obstetrics, and gynecology.

Eastern Pregnancy Information Center
Phone: 252-638-4673  Address: 1505 South Glenburnie Rd.,
Website: www.easternpregnancy.net
Description: Pregnancy tests, peer counseling, education and referral.

HOPE Family Resource Center
Phone: 252-636-6472  Address: 2820 Neuse Blvd New Bern NC 28562
Website: www.coalition4children.com
Description: Teen education, support groups, parenting classes, referrals.

New Parent Support Program – Cherry Point
Phone: 252-466-3651  Address: Bldg. 232 4 Ave and E St Cherry Point NC 28533
Website: www.mccscherrypoint.com/npsp.asp
Description: Home visits, Baby Bootcamp, parent classes, Belly Basics. *Military only*

North Carolina Healthy Start Foundation
Phone: 919-828-1819  Address: 3725 National Drive #105 Raleigh NC 27612
Website: www.nchealthystart.org
Description: Education, support and resource referral aimed at reducing infant mortality and improving the health of women and young children in North Carolina.

STAFF House
Phone: 252-633-4357  Address: New Bern NC 28562
Website: www.staffhouse.org
Description: STAFF House is a safe haven for young pregnant women that are in need due to homelessness, domestic violence or neglect.
Community Coalition for Craven County Children (C5/Easter Seals UPC)
Phone: 252-635-1004  Website: coalition4children.com
That every child in Craven County has a safe, healthy and caring environment where each one can reach his or her full potential through strong families and a supportive community. We provide Craven County families with educational information on child development, safety and parenting and promote the improvement of outcomes for families and children in our community.

MEN’S HEALTH
Man to Man Educational Support Group
Description: Meets 2nd Thursday of each month at the Golden Corral, New Bern

MENTAL HEALTH
Colony Behavioral Health Group
Phone: 252-636-0112  Address: 2807 Neuse Blvd New Bern NC 28562
Website: www.colonybehavioral.com
Description: Individual, family, couples counseling and psychological testing.

Crossroads Mental Health
Phone: 252-633-8204  Address: 2000 Neuse Blvd New Bern NC 28560
Website: http://www.carolinaeasthealth.com/services/crossroads-adult-mental-health/default.aspx
Description: Adult inpatient hospitalization for evaluation, treatment and a coordinated care plan.

Port Human Services
Phone: 252-672-8742  Address: 1309 Tatum Dr New Bern NC 28560
Website: www.porthumanservices.org
Description: Adult and child services in prevention, treatment and rehabilitation.

Psychological/Therapeutic Resources
Phone: 252-638-3881  Address: 504 Pollock Street New Bern NC 28562
Website: www.ptrnewbern.com
Description: Adult and child treatment. Services include: comprehensive evaluations, speech therapy, stress management, behavioral problems, marital and relationship therapy, treatment for personality disorders, gambling and internet addictions, and treatment for anxiety, depression, OCD and PTSD.

RHA
Phone: 252-638-9091
Website: www.rhanet.org
Description: RHA Health Services, Inc. is a leading non-profit provider of services and supports for people with developmental and intellectual disabilities. Across North Carolina and in parts of Tennessee and Georgia, we offer a wide range of effective, high-quality services. Everywhere RHA has a presence, we provide a comprehensive support network for the people we serve that is both flexible and dependable.
Trillium Health Resources
Phone: 24 hour crisis line
Address: 1708 E. Arlington Blvd., Greenville, NC
Website: www.TrilliumHealthResources.org

Description: Trillium Health Resources is a local governmental agency (LME/MCO) that manages mental health, substance use and intellectual/developmental disability services in a 24-county area in eastern North Carolina. Our responsibility is to connect individuals and families to the help they need when they need it. We are responsible for managing state and federally funded services for people who receive Medicaid, are uninsured or cannot afford services.

NUTRITION
Craven County Cooperative Extension
Phone: 252-633-1477
Address: 300 Industrial Drive New Bern NC 28562
Website: www.craven.ces.ncsu.edu
Description: Agricultural awareness pertaining to field crops, food safety and processing and pest management. Education is used to promote making healthy food choices. Heart Health and nutritious food classes offered monthly.

Craven County Health Department – Nutrition
Phone: 252-636-4920 ext. 2077
Address: 2818 Neuse Blvd New Bern NC 28562
Website: www.cravencounty.com
Description: Services available include: weight management, diabetes education, high blood pressure education, healthy food options, and feeding issues in children.

PERSONS WITH DISABILITIES
Craven-Cherry Point Child Development Center
Phone: 252-447-3892
Address: 200 Webb Blvd Havelock NC 28532
Website: http://www.eastersealsucpcenters.com/center/havelock
Description: Daycare services and Developmental Day Preschool services for both children that are developing normally and those with special needs.

Disability Rights of North Carolina
Phone: 1-877-235-4210
Address: 2626 Glenwood Ave, Suite 550 Raleigh NC 27608
1-888-268-5535 (TTY)
Website: www.disabilityrightsonc.org
Description: Non-profit group that has a team of attorneys, paralegals and support staff that provide advocacy and legal services at no charge for people with disabilities across North Carolina.

The ARC of Craven County
Phone: 252-636-3441
Address: 2131 S Glenburnie Rd, Suite 6 New Bern NC 28560
Website: www.arccravennc.org
Description: The ARC is a local family advocacy organization that is committed to working for all people challenged by intellectual and physical disabilities to ensure they are granted the opportunity to choose and realize their goals.
MONARCH
Phone: 252-638-5945
Website: www.monarch.org
Description: Monarch is a nonprofit organization that supports thousands of people statewide with intellectual and developmental disabilities, mental illness, and substance use challenges. The agency provides services and supports to people of all ages, skill levels, and backgrounds. We do not make decisions for the people we support. Monarch professionals, like our behavioral health services counselors and direct support professionals, will work with individuals to discover their interests and help them to identify their place in the community where they live.

POISON CONTROL
Phone: 1-800-222-1222
Website: www.aapcc.org
Description: Emergency telephone number for poisoning information 24 hours a day. The line is staffed by registered nurses and pharmacists that are trained to give diagnostic and treatment advice for poisoning.

Carolina’s Poison Control Center
Phone: 1-800-222-1222
Website: www.ncpoisoncenter.org
Description: Emergency telephone number for poisoning information 24 hours a day. The line is staffed by registered nurses and pharmacists that are trained to give diagnostic and treatment advice for poisoning.

PRISON RE-ENTRY
Craven Re-Entry Council
Contact: Greg Singleton
(252)638-724 8
gsingleton1118@gmail.com
www.cpreentrync.org
The Reentry Council, established by Attorney General Holder in January 2011, represents a significant executive branch commitment to coordinating reentry efforts and advancing effective reentry policies. Services include housing, mental health. Education, reduce recidivism, etc.

RECREATION AND PARKS
Boys & Girls Club of Coastal Carolina
Phone: 252-444-5437 (252) 723-6873 (New Bern)
Address: 199 Webb Blvd Havelock NC 28532/1700 Cobb Street, New Bern NC
Website: www.bgccc.net/havelock
Description: The Boys & Girls Club offers after school and day school programs that are designed to help youth become responsible, caring citizens. Youth engage in sports, fitness and recreation programs that help develop fitness, reduce stress, and build an appreciation for the environment and to build social and interpersonal skills.

Boy Scouts of America – Neuse Basin District, East Carolina Council
Phone: (252)522-1521
Website: www.neusebasinbsa.org

Craven County Recreation and Parks
Phone: 252-636-6606
Address: 406 Craven Street New Bern NC 28560
Website: www.cravencounty.com
Park facilities: Creekside
Address: 1821 Old Airport Rd New Bern NC 28560
Cove City
Address: 110 Trenton Rd Cove City NC 28523
Latham-Whitehurst Address: 1095 Broad Creek Rd New Bern NC 28560
Rocky Run Address: 411 Rocky Run Rd New Bern NC 28560
West Craven Address: 2791 Streets Ferry Rd Vanceboro NC 28586

Girl Scouts – North Carolina Coastal Pines Chapter
Phone: 1-800-284-4475 Website: www.nccoastalpines.org

New Bern Parks and Recreation
NEW BERN RECREATION & PARKS
Phone: 252-639-2901 Address: 1620 National Ave New Bern NC 28560
Website: www.newbern-nc.org
Park facilities:
D.E. Henderson Address: 940 Chapman St New Bern NC 28560
Fort Totten Address: 490 Ft. Totten Dr New Bern NC 28560
Glenburnie Address: 340 Glenburnie Dr New Bern NC 28560
Kidsville Address: 1225 Pinetree Dr New Bern NC 28560
Lawson Creek Address: 1309 Country Club Rd New Bern NC 28560
Mary White Address: 610 Julia Clay St New Bern NC 28560
Monk Mallard Address: 1101 North Craven St New Bern NC 28560
Pleasant Hill Address: 427 NC Hwy 55 West New Bern NC 28560
Tryon Village Address: Meadows St and Tatum Dr New Bern NC 28560
Union Point Address: 210 E Front St New Bern NC 28560

Recreation Centers/Community Resource Center:
Phone: 252-636-4127 Address: 908 Bloomfield St New Bern NC 28560
Stanley White Phone: 252-639-2919 Address: 901 Chapman St New Bern NC 28560
West New Bern Phone: 252-639-2906 Address: 1225 Pine Tree Dr New Bern NC 28560

SCHOOLS/EDUCATION
Craven County Schools
Phone: 252-514-6300 Address: 3600 Trent Rd New Bern NC 28562
Website: www.craven.k12.nc.us Description: Public school system
Craven Community College Phone: 252-638-7200 Address:
800 College Ct New Bern NC 28562 Website: www.cracvenc.edu Description: Public community college

University of Mt. Olive College-New Bern Campus
Phone: 252-633-4464 Address: 2912 Trent Rd New Bern NC 28562
Website: www.umo.edu Description: Four year university, private liberal arts Christian college.

Uptown Business and Professional Association
Phone: (252)633-9053 or (252)288-5716
Website: www.uptownbpa.org
Description: Provide GED training, job training and business development

**Dayspring Ministries School Age Children**  
Phone: (252)635-9996  
Address: 1246 POLLOCK ST, NEW BERN NC 28560  
Description: a five star childcare center and after school care program

**SENIOR HEALTH**  
Craven County Senior Services  
Phone: 252-638-1790  
Address: 811 George St New Bern NC 28561  
Website: [www.cracovcnty.com](http://www.cracovcnty.com)  
Description: Offers services to enhance the quality of life for older adults in Craven County, allowing them to remain active and independent in their own homes.

**Eastern Carolina Council-Area Agency on Aging**  
Phone: 252-638-3185  
Address: 233 Middle St, Omark’s Bldg. New Bern NC 28560  
Website: [www.eccog.org](http://www.eccog.org)  
Description: This agency focuses on supporting and assisting older adults in obtaining aging services offered in their communities through local aging service providers.

**Senior Programs-City of New Bern**  
Phone: 252-639-2912  
Website: [http://www.newbern-nc.org/RP/classes.php](http://www.newbern-nc.org/RP/classes.php)  
Description: Variety of programs to keep senior active, including Seniorcise, line dancing, shopping trips, ceramic classes, and table tennis.

**Catholic Charities- Senior Pharmacy Program**  
Phone: 252-638-2188- 502 Middle Street, New Bern  
Description: Provide prescription drug assistance to senior and counseling services (family/individual)

**SEX/SEXUALITY CONCERNS**  
American Sexual Health Association  
Website: [www.ashasexualhealth.org](http://www.ashasexualhealth.org)  
Description: Educational website with information about sexual and reproductive health and STDs.

**PFLAG-Craven-Carteret**  
Website: [www.ccnc-pflag.org](http://www.ccnc-pflag.org)  
Description: PFLAG promotes the health and well-being of LGBT persons and their families through support, education and advocacy.

**SOCIAL ASSISTANCE PROGRAMS**  
Child Support Enforcement-Craven County  
Phone: 252-514-4807  
Address: 403 George St, Ste. 200 New Bern NC 28560  
Website: [www.cravencounty-nc-childsupport.com](http://www.cravencounty-nc-childsupport.com)
Description: Services include: location of non-custodial parent, establishment of paternity, establishment of support orders, collection and distribution of child support payments and enforcement of court orders.

**Department of Social Services-Craven County**
Phone: 252-636-4900  
Address: 2818 Neuse Blvd New Bern NC 28561  
Website: [www.cravencounty.com](http://www.cravencounty.com)  
Description: Services include: child welfare, adult services, public assistance, work programs, day care, preventive services and senior services.

**Health Department-Craven County**
Phone: 252-636-4920  
Address: 2818 Neuse Blvd New Bern NC 28561  
Website: [www.cravencounty.com](http://www.cravencounty.com)  
Description: Services include: adult health, child health, dental health, environmental health, health education, home health, hospice, WIC and nutrition.

**SUBSTANCE ABUSE**

**Alcoholics Anonymous-Eastern North Carolina**
Phone: 252-633-3716  
Address: 306 Avenue D New Bern NC 28560  
Website: [www.aaeasternnc.org](http://www.aaeasternnc.org)  
Description: Weekly group meetings in support of a sober lifestyle.

**Coastal Coalition for Substance Abuse Prevention (CCSAP)**
Phone: 252-649-1615  
Website: [http://www.ccsoap.org/](http://www.ccsoap.org/)  
Coastal Coalition for Substance Abuse Prevention (CCSAP) is a five county coalition covering Carteret, Craven, Jones, Onslow and Pamlico counties. Each county has a Substance Abuse Prevention Task Force working within its local communities. As evidence of each county's hard work, CCSAP was awarded a Drug Free Communities grant through the Office of National Drug Control Policy. Our goals are reducing underage drinking and preventing misuse and abuse of prescription medications for our united vision: creating communities free from substance abuse!

**Narcotics Anonymous-Down East Area**
Phone: 866-321-1631  
Website: [www.deana.org](http://www.deana.org)  
Description: Weekly group meetings in support of a sober lifestyle.

**Port Human Services**
Phone: 252-672-8742  
Address: 1309 Tatum Dr New Bern NC 28560  
Website: [www.porthumanservices.org](http://www.porthumanservices.org)  
Description: Adult and child services in prevention, treatment and rehabilitation.

**Reviving Lives Ministries**  
Address: 919 George Street, New Bern, NC  
Phone: (252) 624-9826  
Website: www.revivinglivesministries.com  
Description: Reviving Lives Ministries of New Bern (RLM) assists men and women who are dealing with the devastating consequences of substance abuse and addiction to find and maintain recovery. RLM provides separate clean/sober and substance-free residential home environments
for both men and women, and a structured, faith-based 12 Step Residential Recovery Program. Participants live within a structured environment, have responsibilities within the houses, are engaged in faith-based 12 Step Classes, daily AA/NA meetings, and required to meet certain educational, vocational, spiritual, wellness and life skills training. Participants may remain in the program for up to two years as long as they continue to adhere to the rules of the program, work consistently on substance abuse issues and assist in paying for program services.

**SUPPORT GROUPS**

**Celebrate Recovery**  
Phone: 252-633-3330  
Address: 1 Kingdom Way, Temple Baptist  
Description: Meets each Monday at 7:15 pm, Temple Baptist Church. This is a free support group for anyone. Chemical Dependency, Hurts, Habits, and Hang-ups A-Z, Lust Addiction, Eating Disorders, Chemical Dependency, Hurts, Habits, and Hang-ups A-Z, Co-Dependency, Abuse Recovery, Depression, Families Affected by Chemically Dependent Relatives

**Coastal Brain Injury Support Group**  
Phone: 252-637-1280  
Description: Meets the 1st Saturday of each month at 10:00 am, Homeplace Assisted Living.

**Coastal Stroke Club**  
Phone: 252-634-6722  
Description: Meets the 1st Saturday of each month at 10:00 am, Coastal Rehabilitation Center.

**Diabetes Support Group**  
Phone: 252-633-8160  
Description: Meets the 3rd Tuesday of each month at 7:00 pm.

**Eastern NC Alzheimer’s Association**  
Phone: 252-633-7133  
Description: Meets the 1st Wednesday of each month, 1:00 pm to 2:30 pm.

**New Hope Builders Self Advocacy Group**  
Phone: 252-639-7763  
Description: Meets the 1st Thursday of each month at 6:30 pm.

**TRANSPORTATION**

**CARTS**  
Phone: 252-636-4917  
Address: 2822 Neuse Blvd New Bern NC 28560  
Website: [www.cravencounty.com](http://www.cravencounty.com)  
Description: Public transportation system available to the general public with a special emphasis on providing services to the elderly and/or handicapped residents of Craven, Jones & Pamlico counties.

**New Safeway Taxi**  
Address: 804 Queen Street, New Bern, NC  
Phone: 252-636-9000

**Newkirk Transportation Services**  
Address: 1101 Broad Street, New Bern, NC  
Phone: 252-636-9070

**VETERANS AFFAIRS**
Veterans’ Services of Craven County
Phone: 252-636-6611            Address: 2818 Neuse Blvd New Bern, NC 28562
Website: http://www.cravencountync.gov/vs/
Description: Open Monday-Friday 8:00am-5:00pm Provides various services and referrals so veterans, dependents, and survivors can apply for and receive benefits they may be entitled to. Offers assistance to claimants in applying for service-connected disability and non-service-connected pension as well as widow’s benefits. This office also provides various forms for individuals seeking additional assistance. Information on the process of veterans’ benefits is provided as well.

United States Department of Veterans Affairs
Phone: 1-800-273-8255 (Veterans Crisis Line option1)
Website: www.va.gov
Description: One stop access to VA services. Website provides information on Healthcare, Benefits for veterans and family members, employment opportunities and overall support for veterans and their families.

Disabled American Veterans
Phone: 336-631-5481            Address: VA Regional Office Federal Building
Website: www.dav.org/veterans     251 N. Main St. Winston-Salem, NC 27101
Description: Provides many resources ranging from help with VA claims, transportation to doctor’s appointments, and help with employment

NC Works Career Center
Phone: 252-514-4828            Address: 2836 Neuse Boulevard, New Bern
Website: www.
Reeshema.walker@nccommerce.com
Disabled Veterans Outreach Program Specialist

Veterans Employment Base Camp and Organic Garden
Phone: 252-617-2848            901 Chapman St., New Bern NC 28560
Email: lovay@veteransorganicgarden.com   website: veteransorganicgarden.com
Description: Our mission is to provide transitional employment for homeless and disadvantaged veterans. In addition, we will provide a location for the rehabilitation of disabled veterans using Horticulture Therapy. We are a social entrepreneurship, which has an innovative, value-creating activity that will occur within Craven County. Stanley White Recreation Center

WOMEN’S HEALTH
Craven County Health Department
Phone: 252-636-4920            Address: 2818 Neuse Blvd New Bern NC 28561
Website: www.cravencounty.com
Description: Maternity clinic, family planning and STD screening and treatment.

Eastern Carolina Women’s Center
Phone: 252-633-3942            Address: 801 McCarthy Blvd New Bern NC 28562
Website: www.easterncarolinawomens.com
Description: Gynecological and obstetrics care, infertility evaluation, menopause management, STD screening and treatment, bone density testing, fitness, dietary, and nutrition counseling.
For more information about Choice Neighborhood Initiatives, visit www.choicenewbern.com or like us on Facebook.

Adapted from Craven County Health Department and Wellness Resource List (2013)
United Way of Coastal Carolina Partner Agencies
Worldwide Web
Eastern Carolina Behavioral Health 211 System (now Trillium Health Resources)
Coastal Community Action Family and Children’s Services Resource Directory
For updated service provider information: